

Frequently Asked Questions - Embarkation Day

Although boarding is scheduled to commence at 1:30pm, we are pleased to embark you on the ship at this time. Please note that while you are able to board the ship and enjoy lunch at The Gathering Lido Restaurant, Deck 10 aft, you will not be able to have access to your stateroom until 1:30pm since it is still being serviced by our housekeeping staff.

WHEN WILL LUNCH BE SERVED?

The Gathering Lido Restaurant, Deck 10, serves lunch when boarding commences until 3:30pm. Enjoy the tastes of our Tandoor, Pizzeria, Deli and Grille food stations, as well as a wide variety of selections at our buffet.

CAN I HAVE A STATEROOM UPGRADE?

Opportunities to purchase an upgrade in your accommodations are available prior to the sailing date, subject to availability. Regrettably, we cannot accommodate requests for upgrades on the day of sailing because we sail full.

WHEN WILL MY LUGGAGE BE DELIVERED?

Luggage is loaded onboard throughout embarkation day. Due to the quantity of luggage, it is expected to be delivered to your stateroom by 6:00pm. Luggage is delivered by piece and not by stateroom, so some bags may be delivered before others. Please note the dress code in the dining room for embarkation day is "come as you are - casual".

WHY IS MY DINING TIME DIFFERENT FROM MY INITIAL REQUEST?

Although your dining preference was noted, we are unable to accommodate all requests. Dining assignments are based on booking date. The Maitre D' is available today from 1:00pm to 3:30pm at the Crimson Restaurant, Deck 3 fwd, to receive requests for dining time changes.

WHAT IS SAIL & SIGN®?

The Sail & Sign card is used to pay for all your purchases on board and may be activated with a credit card or cash. If your Sail & Sign card was activated with a credit card at check in, a visit to Guest Services is not necessary.

WHERE CAN I PURCHASE SHORE EXCURSIONS?

The Shore Excursion Desk is open from 12:30pm to 3:30pm (boat drill) & 6:00pm to 8:00pm. Tours can also be booked on the T.V. in your stateroom using the Interactive T.V. Description booklets & price lists can be found in your stateroom.

WHAT IS THE "FOUNTAIN FUN" CARD / SODA CARD?

This card can be purchased from any bar on the ship with your Sail & Sign card. Soda cards entitle you to unlimited soda and juice (by the glass), throughout the cruise, at any bar or dining room on the ship. The soda cards cannot be used with room service orders.

WHERE CAN I REGISTER MY CHILDREN FOR CAMP CARNIVAL (AGES 2-11)?

Registration and orientation will be held at either the Burgundy Lounge, Deck 5 aft, at 7:30pm or Camp Carnival, Panorama Deck, 11 Midship, depending on the itinerary. You may also visit Camp Carnival during normal hours of operation (specific times listed in the Carnival Capers).

WHERE IS SMOKING PERMITTED?

For your convenience and comfort of other guests, smoking is permitted only in designated areas throughout the ship (specific locations are listed in the Carnival Capers).

HOW CAN I EXCHANGE MONEY ONBOARD?

You can exchange large bills for smaller bills/quarters at the Casino, Deck 5 midship, and also at Guest Services, Deck 3 fwd.

IMPORTANT NUMBERS

WHO DO I CALL IF I...	CONTACT PERSON	HOW DO I REACH THIS PERSON?
... have questions regarding my stateroom?	Stateroom Steward	Press the housekeeping button on your phone
... feel ill?	Medical Center	Dial 4444 from any phone on the ship between the hours of 8:00am - 8:00pm; Dial 911 outside these hours
... feel like there may be a security concern?	Medical Center/ Guest Services alerts Security	Dial 911 from any phone on the ship

For any further information, please refer to your in-stateroom directory.

REV 0709

CARNIVAL DREAMSM

DECK PLAN

