July 17th, 2021



Stateroom: 6408

### Greetings from Guest Services!

Thank you for joining us on the Carnival Horizon. We would like to invite you as a valued Diamond guest, to be among the first to debark upon arrival in Miami.

Should you wish to take advantage of the priority debarkation service, the following options are available for your convenience:

- Carry Off If you can safely disembark carrying all your bags, please meet at the <u>REFLECTION</u> <u>RESTAURANT, Deck 3 Fwd, Port side at 7:00 AM</u>, so we can escort you off.
- Checked Luggage Please remove any old Carnival tags, affix the Priority luggage tags attached
  to this letter and place your luggage outside your stateroom door the night before debarkation
  between 9:30 PM 11:00 PM. Should you require additional tags, please contact the Guest
  Services Desk at extension 6676.

Your bags will be taken to the Terminal building, allocated according to the zone tag # provided onboard. The priority luggage tags have been reserved especially for you. Please meet at the REFLECTION RESTAURANT, Deck 3 Fwd, Port side at 7:30 AM.

Once official clearance has been received, we will escort you from the Reflection Restaurant to the gangway. Please have your VIFP Club Sail & Sign card and perforated portion of your luggage tag in your hand as you debark.

Should you wish to disembark on your own later, please request an alternate Zone number from Guest Services to ensure your luggage is available when you disembark.

We trust your cruise was a very enjoyable one and we thank you once again for choosing Carnival Horizon for your vacation. We all look forward to seeing you again and wish you a safe journey home.

Sincerely,

David Johnson Guest Services Ma

Guest Services Manager Carnival Horizon Dear Guest,

We hope you've enjoyed your vacation as much as we've enjoyed having you on board. Please review this important information to ensure you have a smooth departure morning.

### HOMEWORK FOR YOUR LAST FUN DAY AT SEA:

- Enjoy our Live Debarkation Talk with your Cruise Director Donkey, at 10:00am in the Liquid Lounge.
- Watch our Debarkation Talk starring none other than your Cruise Director Donkey! You can find it on Channel 14 of your stateroom TV after 12:00pm on the last day. It's a must see!
- Cash out any casino slips or chips as the Casino Cashier Desk is closed on debarkation morning.

### **KNOW BEFORE YOU GO:**

- Please exit your stateroom before 8:30am.
- Bring your passport or birth certificate and Sail & Sign® card with you to the gangway.
- If you have not exceeded your duty free allowance, you do not need to fill out a Customs Declaration Form.
- If you have exceeded your duty free allowance, Customs Declaration Forms are available at the terminal.
- · All guests must disembark by 10:15am.

Please select one of these debarkation options:

### OPTION 1: EXPRESS DEBARKATION CARRY OFF YOUR LUGGAGE

If you would like to disembark early and are able to carry your own luggage off the ship, this option is for you.

Starting at around 7:45am, we will begin calling by MUSTER STATION. Simply bring your luggage without any luggage tags and make your way to the gangway on Deck 3 Forward. Please do not come down to the gangway until your Muster Station is called.

### OPTION 2: CHECKED LUGGAGE

If you would like for us to handle your luggage, please select the time you would like to disembark:

**Early** - from approx. 8:30am to 9:30am **Late** - from approx. 9:30am to 10:15am

We highly recommend to check in your larger bags only and keep carry on size luggage with you.

You may pick up your luggage tags according to your desired debarkation time\* on Lido Deck 10 Forward. Tags will be available for pick-up on Saturday after the debarkation talk with your Cruise Director.

Place your tagged luggage outside your stateroom Saturday night between 8:30pm and 11:00pm.

On Sunday morning, listen to the Cruise Director's announcements. When your luggage zone number is called, proceed to the gangway on Deck 3 Forward.

All times are approximate and subject to ship's clearance by local authorities and the flow of guests and luggage.

# A FOND FAREWELL!

HOPE YOU HAD A FUN AND MEMORABLE VACATION. SAFE TRAVELS HOME AND "CIAO FOR NOW"!









## **DEBARKATION MORNING**

HOME PORT ARRIVAL: 6:00am
DEBARKATION EST. TO BEGIN: 7:45am
STATEROOM CHECKOUT: 8:30am
GANGWAY LOCATION: Deck 3 Fwd
ALL GUESTS MUST BE OFF BY: 10:15am

### **GUESTS WITH DISABILITIES:**

- Guests with disabilities who do not require special assistance may take advantage of our Express Debarkation program and disembark with their own luggage.
- Guests who require special assistance will disembark when their luggage zone number is called and will be escorted off the ship
  into the baggage claim area. Unfortunately, due to port regulation, wheelchair escorts are not allowed to assist with the handling or
  collection of luggage at the terminal building.
- Guests requiring wheelchair assistance and not traveling with an able-bodied companion should meet at the Liquid Lounge, Deck 4
  Forward Port side, when your luggage zone number is called.
- All rental wheelchairs must be returned prior to debarkation and may not be used to get off the ship.

### **BREAKFAST OPTIONS:**

Enjoy breakfast in one of the following dining areas:

6:00am - 9:30am	Lido Buffet	Lido Marketplace, 10 Mid
6:30am - 8:30am	Breakfast Open Seating	Meridian Restaurant, 3 Aft
7:00am - 9:30am	Bluelguana Cantina	Lido, 10 Mid
Room service is not a	vailable on debarkation morning.	

### MORNING COFFEE & DRINKS:

6:00am - 9:30am	Java Blue Café \$	Promenade, 5 Mid
6:30am - 8:30am	Meridian Restaurant \$	

### DIGITAL PHOTO PURCHASES AT PIXELS GALLERY:

### LIQUOR PURCHASE DELIVERY.

All liquor purchased on board and ashore in our ports of call will be delivered to your stateroom on the last evening of the cruise.

### **DEBARKATION MORNING PURCHASES:**

You may use your Sail & Sign® card, cash or personal credit card for purchases made on debarkation morning.

### SAIL & SIGN® ACCOUNT:

Please settle any outstanding account balances with Guest Services before 9:00am so you can disembark without delay.

- If there is an overage on your Sail & Sign® account of \$10 or less, we will donate the remaining amount to St. Jude Children's Research Hospital. Alternatively, you may cash out at one of the Sail & Sign® kiosks or Guest Services. Otherwise, overages greater than \$10 will be refunded via check mailed within 7 days after your cruise.
- Your bank places a hold on all onboard purchases. Even though your account will be settled with us, it is up to your bank to release
  any holds and it may take 3-5 days or more.

### **DUTY FREE ALLOWANCE:**

- \$800 total allowance per guest.
- 1 liter of alcohol per person over the age of 21.
- 1 carton of cigarettes per person over the age of 21.

### TRANSPORTATION:

Carnival Airport Transportation tickets are available for purchase on the Carnival HUB app or at the Carnival Adventures or Guest Services desks. Taxis and other alternative transportation services will be available outside the cruise terminal.

## **ENJOY THE REST OF YOUR CRUISE!**

THANK YOU FOR CHOOSING CARNIVAL FOR YOUR WELL-DESERVED VACATION. IT WAS SOOOD MUCH FUN. WE LOVED HAVING YOU ON BOARD!